

This certificate is presented to

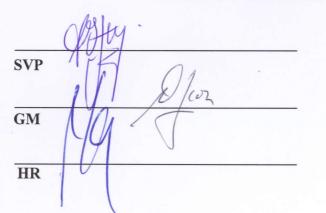
# **Dirk Joachim Drews**

### September 6, 2008

in recognition of professional achievement for successfully completing 3 sessions of the

## **First Leaders Program**

and who is now fully responsible for putting these principles and skills into practice so as to



### MAKE THE BEST EVEN BETTER!

### **First Leaders Program**

#### **Training topics**

#### First Session, December 12 – 15, 2007

- 4 The Challenge of Leadership
- Managing your priorities
- Connecting with others
- Providing constructive feedback
- **4** Giving recognition

#### Third Session, June 11 – 14, 2008

- Facilitating for Results (1)
- Facilitating for Results (2)
- Solving Problems
  - Exploring Gaps, Causes and Solutions
  - Making it happen

#### Fourth Session, September 3-6, 2008

- Building team pride and purpose
- Developing team agility: Day to Day Tools
- Resolving conflicts within your team
- ✤ Negotiating resources for your team
- Personal strategies of Navigating Change
- Dentsply internal: Sales & Marketing

